



Notice to Crestmoor Neighborhood Residents
Friday August 10, 2012

WORK TO RESUME ON PHASE II UTILITY CONSTRUCTION

Construction work will resume early next week on the replacement of utilities within Crestmoor neighborhood. This notice outlines the continuing and additional construction safety measures that are in place.

As you are aware, last Thursday, August 2, 2012, Shaw Pipeline Inc., the contractor working for the City replacing utilities damaged by the September 9, 2010 explosion and fire, accidentally ruptured a 2-inch diameter gas distribution pipeline at the intersection of Earl Avenue and Glenview Drive. Fortunately, no one was injured and PG&E quickly stopped the gas leak and repaired the damaged line. The City understands the impacts and concerns that this recent unfortunate incident has had on residents of the Crestmoor neighborhood.

The City has completed an investigation of the August 2nd incident and has determined the following facts:

- Shaw Pipeline had properly notified Underground Service Alert (USA) and this gas line and all others in the work vicinity were properly marked by PG&E. This line was clearly shown on the construction drawings.
- The contractor, in this location, failed to follow the proper protocol and mistook the marking of this line for an adjacent abandoned gas line.
- After hitting the 2-inch gas pipeline, the contractor immediately stopped work. PG&E crews responded immediately and stopped the gas leak within 24 minutes.
- This 2-inch distribution line operates at much lower pressures (80% less) than transmission pipelines like Line 132.
- Shaw apologized to the community and accepted full responsibility.
- Immediately after the incident, the City directed Shaw to suspend work pending a review of safety procedures by the City and PG&E.
- The California Public Utilities Commission (CPUC) has undertaken an investigation to determine PG&E's liability in this incident, if any. The CPUC's preliminary conclusion is that PG&E bears no responsibility for the incident.
- Shaw was directed by the City to review its safety methods and procedures and submit a written plan to incorporate additional measures to avoid a similar incident from occurring.

The safety of the Crestmoor neighborhood and its residents is the first priority of the City.

The safety measures that are in place to ensure the safe resumption of construction work in the neighborhood include:

- Conduct daily site specific review by the entire construction crew prior to any excavation to verify the utility crossings
- Photo and videotape utility markings to document their location
- Independent verification/confirmation of utility crossings by construction company owner and/or senior personnel
- Hand digging (pothole) of utility crossing before excavating
- Full time City inspection and construction management personnel on site whenever the contractor is working
- City to halt excavation if utility conflict thought to be imminent
- PG&E will re-mark all their facilities in project area
- Periodic site visits by PG&E personnel to observe work adjacent to their facilities

The City and the contractor expect to complete the project safely and quickly to minimize and avoid further inconvenience to the neighborhood.

This project is the first major phase of neighborhood construction and future work will be undertaken in the remaining portions of the Crestmoor neighborhood over the next 12-18 months. The City recognizes the disruption that the reconstruction effort has to the residents of the neighborhood. We appreciate your patience and understanding as we continue this work.

Any questions or comments you may have are welcomed and can be made via the project website at www.rebuildcrestmoor.org or directly to the Crestmoor Reconstruction Project Manager, Harry Burrowes (650) 616-7066.

The City will hold an informal open house to address construction issues and questions on Monday, August 20, 2012 from 5-7 PM at Fire Station No. 52. We encourage you to attend.